

300 Rec'd PCT/PTO 01 MAR 1999

BOX PCT

IN THE UNITED STATES ELECTED OFFICE  
OF THE UNITED STATES PATENT AND TRADEMARK OFFICE  
UNDER THE PATENT COOPERATION TREATY-CHAPTER II

5

**PRELIMINARY AMENDMENT**

APPLICANTS: Reinhard Knitl et al. DOCKET NO: P98,3211

SERIAL NO: GROUP ART UNIT:

EXAMINER:

10

INTERNATIONAL APPLICATION NO: PCT/DE97/01730

INTERNATIONAL FILING DATE: 13 August 1997

INVENTION: **METHOD FOR INCORPORATING FUNCTIONS OF AN  
AUTOMATIC CALL DISTRIBUTION SYSTEM INTO AN  
INTERACTIVE VOICE ANSWERING SYSTEM**

15

Assistant Commissioner for Patents,  
Washington, D.C. 20231

Sir:

Please amend the above-identified International Application before  
entry into the National stage before the U.S. Patent and Trademark Office  
under 35 U.S.C. §371 as follows:

**In The Specification:**

Please cancel page 1.

25

On page 2, cancel lines 1-3 and substitute therefor:

**--S P E C I F I C A T I O N****TITLE**

**METHOD FOR INCORPORATING FUNCTIONS OF AN AUTOMATIC  
CALL DISTRIBUTION SYSTEM INTO AN INTERACTIVE VOICE**

30

**ANSWERING SYSTEM****BACKGROUND OF THE INVENTION****Field of the Invention**